

Maintenance & Cleaning

Thanks to the latest developments in vinyl & laminate flooring, keeping your vinyl floors clean has become simpler than ever. Follow these guidelines to reduce the need for maintenance and preserve the elegance of your flooring. Routine upkeep mainly involves gently sweeping with a soft bristle broom, especially if your floor has a beveled edge that might accumulate debris.

SPC & LVT FLOORING

- Clean your floors regularly with a reputable vinyl floor cleanser. Ultimate Floor recommends a P/H Neutral vinyl cleanser, such as Bona®.
- When dealing with moderately soiled areas, create a gentle cleaning solution by combining isopropyl (rubbing) alcohol with distilled water. To make this solution, mix one part alcohol with two parts distilled water. For more stubborn stains, increase the concentration of isopropyl alcohol and distilled water. When tackling adhesive and oil-based stains, consider using denatured alcohol.
- Spot test in an inconspicuous area.
- Place rugs at doorways to minimize the tracking of grit, dirt, and debris onto your floor. Always remember to use a breathable rug pad beneath any throw rugs to prevent potential scratching. Place an area rug in front of the kitchen sink. *Kitchen and bath area rugs with non-slip rubberized backing must be non-staining.*
- Clean / wipe up spills immediately.
- Safeguard your flooring by utilizing non-staining felt floor protectors beneath furniture legs to prevent scuffs and scratches. For larger items, consider using larger pads. Please note that scratching resulting from inadequate protection is not covered by the warranty.
- Steer clear of cleaning products that contain wax, oil, or polish as any remaining residue can create a lackluster film.
- Do not apply wood care floor cleaning products to vinyl floors. The use of self-polishing acrylic waxes can lead to a slippery surface and a rapid dulling of the appearance.
- Avoid using vinegar as a cleaning solution because its acidic properties can damage the finish.
- Refrain from wet-mopping the floor, as standing water can result in a dull finish, harm the flooring, and leave behind discolored residue.
- Using any type of steam mop is not recommended, as it can lead to damages that will void warranty coverage.
- To preserve the condition of your vinyl floors, refrain from walking on them while wearing cleats, sports shoes, or high heels. *The force exerted by a 125-pound person walking in high heels can be as much as 2,000 pounds per square inch, and an exposed heel nail can exert up to 8,000 pounds per square inch. Such impacts have the potential to cause dents in any type of flooring.*
- Do not slide heavy furniture. It's best to lift heavy furniture to prevent scratching.
- Never use a high speed buffer

FLOOR REPAIRS:

- Tiny surface scratches that are barely noticeable can be fixed using a stain "touch-up" pen that matches the color or by using an almond stick. Please consult the manufacturer's guidelines for correct application.
- You can address slightly deeper scratches by utilizing colored putty, acrylics, or suitable stains. Apply the putty to fill the scratches, level it using a putty knife, and then use a terry cloth towel to remove any excess material.
- Very deep scratches or gouges may require the replacement of planks.

LAMINATE FLOORING

✔ PREVENTATIVE MAINTENANCE:

- To prevent indentations and scratches, ensure you have non-staining floor protectors beneath the legs of chairs, appliances, and all heavy furniture. These protectors should have a minimum diameter of 1 inch. Regularly clean these protectors to eliminate any embedded grit that could potentially cause scratching.
- Place walk-off mats or area rugs at doorways. Mats and area rugs should have a non-slip rubberized backing and be labeled as non-staining.
- We recommend the use of a hard surface (non-studded), non-rubber chair mat to protect your floor from office chairs with casters.
- Keep pets' nails trimmed.
- Remove shoes with cleats, spikes, or pointed high heels before walking on the floor. The force exerted by a 125-pound person walking in high heels can be as much as 2,000 pounds per square inch, and an exposed heel nail can exert up to 8,000 pounds per square inch. Such impacts have the potential to cause dents in any type of flooring.

✔ CLEANING:

- Sweep the floor regularly with a soft bristle broom to remove loose dirt.
- Clean your floors periodically with a professional vinyl floor cleanser. Ultimate Floors recommends a P/H Neutral vinyl cleanser, such as Bona®.
- For everyday cleaning, a damp mop moistened with warm water will suffice.

✘ DON'T:

- Do not use a steam mop and never use a high speed buffer.
- Never push, pull, or drag furniture, appliances, or other items across the floor. Always lift and carry furniture or heavy items.

NOTE: Always read the cautionary information on all cleaners prior to use.